

# Visitation Policy

**Purpose:**

To provide a way for residents, and their families and friends, to enjoy face-to-face visits while keeping everyone as safe as possible from the Coronavirus and other contagious viruses.

**Visiting Hours:** 8:00 am to 9:00 pm every day.

- 1.) Visitors may visit a resident for up to 13-hours each day. If more visiting time is need, please contact the administrator or director of nursing services to make additional arrangements.
- 2.) A resident may have up to 5 visitors at one time. More than 5 visitors at the same time must seek approval from the administrator or director of nursing services.
- 3.) After hours visitation is available by appointment. Please call and speak with the administrator, or director of nursing services, to schedule an after-hours visitation.

**Infection Prevention Plan:**

- 1.) Visitors must sign in and out at the reception desk and pass the COVID-19 screening questionnaire and temperature check upon each visit.
- 2.) New visitors must complete infection prevention training at least one time.
- 3.) Children under 12 are allowed to visit residents with appropriate monitoring. Children must abide by the same rules as their parent/guardian.
- 4.) Consensual physical contact between residents and their visitors is allowed. However, visitors must maintain social distancing from other residents/staff and limit movement in the health center.
- 5.) COVID-19 vaccination is not a requirement to visit residents. Visitors do not have to show proof of vaccination or immunization status to visit.
- 6.) Visitors must wear appropriate personal protective equipment (PPE) while inside the health center.
- 7.) Visitors may have in-person visitation for the following circumstances, unless the resident objects:
  - A.) End-of-life situations.
  - B.) Resident who was living with family before being admitted to Crystal, is struggling with the change in environment and lack of in-person family support.
  - C.) The resident is making one or more major medical decisions.
  - D.) Resident is experiencing emotional distress or grieving the loss of a friend or family who recently died.
  - E.) Resident needs cueing/encouragement to eat/drink which was previously provided by family/caregiver.
  - F.) Resident who used to talk and interact with others is seldom speaking.
- 8.) Visitors may visit in the resident's room or other designated areas inside or outside of the health center.
- 9.) Visitors must immediately inform the health center if they develop a fever or symptoms consistent with COVID19 within 3-days of a visit.
- 10.) If visitors fail to follow this infection prevention plan, their visiting privileges may be restricted or revoked.

*The administrator will be responsible for oversight of this policy. Any questions, please contact the administrator.  
Thank you for your continued support and following our Visitation Policy for everyone's safety.*